# FIRST LAST

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#### PROFESSIONAL EXPERIENCE

### Growthsi, New York, NY

Jun 2018 – Present

### Senior Software Engineer

- Supervised, managed and led the team of 8 peers in the development of a robust upgrade for a client's existing software application, resulting in 35% incremental revenue in 9 months.
- Mentored and solved complex technological issues for a variety of assigned projects, achieving over 97% customer satisfaction rate.
- Created and led a team of 20+ peers to launch over 10 e-commerce sites for a variety of assigned projects, integrating Stripe, PayPal, authorize.net and other payment APIs.

## Resume Worded, New York, NY

Jan 2015 – May 2018

### Lead Software Engineer

- Led the application development team to successfully launch the application on time with 6+ constraints, while ensuring adherence to the highest level of quality standards and meeting customer requirements.
- Determined areas of improvements by regularly monitoring existing business systems, boosting business efficiency by at least 10 to 25% every year through automation of repetitive tasks.
- Documented all supported systems and applications to streamline existing business procedures, effectively training new team members and reducing on-boarding time by 34%.

### Growthsi, San Diego, CA

May 2010 – Dec 2014

#### **Software Engineer II** (Nov 2011 – Dec 2014)

- Participated in sales presentations due to ability to translate user needs into usable software solutions, assisting the sales team in closing 3 deals generating \$200K+ in revenue.
- Provided designing and programming support in enhancement of web applications accessed by over 3 million users worldwide.
- Awarded 'Employee of the Year' twice in a row, due to earning highest customer satisfaction rate for all software solutions delivered.
- Promoted within 18 months due to strong performance and organizational impact (one year ahead of schedule).

### Junior Software Engineer (May 2010 – Oct 2011)

- Participated in coding activities, maintaining integrity of program logic and coding and developing and updating existing systems to increase task success rate by 15%.
- Worked with senior technology solutions team members to assist with development of over 12+ software solutions in a wide variety of platforms including web, desktop and mobile.

#### **EDUCATION**

#### Resume Worded University, San Francisco, CA

May 2010

Bachelor's of Science in Computer Science (with Minorin Business and Management).

#### **SKILLS**

- MySQL/MariaDB
- Objective C
- Scrum and Agile methodologies
- Linux Operating System
- Java
- MongoDB
- Swift/iPhone Apps